

**Inter American University of Puerto Rico
School of Law**

2018 MSCHE Student Achievements Dashboard

IAUPR-School of Law General Information	Private Non-Profit Law School	Admission terms:
	Academic Term: Semester, Summer	Juris Doctor: Fall and Spring
	New students application deadline :	Master of Law: Fall bi-annual
	Applications for Fall Term : May, 30	Doctor Judicial Science: Fall
	Applications for Spring Term: November, 30	Financial aid deadline: June, 30
	Application fee: \$63 not refundable	Month the Law School confers degree: May

IAUPR-School of Law Basic Information

Tuition, fees, scholarships and other costs		2014-15	2015-16	2016-17
<i>Juris Doctor total credit hours required for degree: 92</i>	J.D. Juris Doctor			
<i>Total credits hours to be taken in required courses: 62</i>	Tuition and fee per academic year			
	Full time students	\$ 15,303	\$ 15,413	\$ 16,603
	Part time students	\$ 11,908	\$ 12,018	\$ 13,208
	Living expenses per academic year			
	Of campus	\$ 19,763	\$ 19,767	\$ 21,413
	At home	\$ 17,944	\$ 16,747	\$ 17,944
	Grants and Scholarships awarded			
	Total of students' applications	764	777	766
	Total of students receiving	38	42	66
	Less than half (Percent)	71.05	0.00	87.88
	Half to full (Percent)	23.68	26.19	12.12
	Full tuition (Percent)	5.26	73.81	0.00
	Conditional scholarships			
Number entering	2	0	0	
Number reduced or eliminated	1	2	0	
<i>Master of Law (Two programs) total credit hours required for degree: 24</i>	LL.M. Master of Law (Two programs)			
	Tuition and fee per academic year	\$ 16,570	\$ 16,570	\$ 16,570
<i>Doctor on Judicial Science total credit hours required for degree: 24</i>	J.S.D. Doctor in Judicial Science			
	Tuition and fee per academic year	\$ 5,667	\$ 5,667	\$ 5,667

Source: American Bar Association SECTION OF LEGAL EDUCATION: <http://www.abarequireddisclosures.org/Disclosure509.aspx>.

Faculty		2015-16	2016-17	2017-18	2018-19
	Full faculty ranks	26	29	30	27
	Professor (Percent)	57.69	58.62	56.67	62.96
	Associate (Percent)	23.08	20.69	26.67	29.63
	Assistant (Percent)	19.23	20.69	16.67	18.52
	Full time faculty degrees	26	29	30	27
	Master (Percent)	26.92	27.59	33.33	33.33
	First Professional (Percent)	30.77	27.59	13.33	11.11
	Doctoral (Percent)	42.31	44.83	53.33	55.56
	Part time faculty degrees	52	49	55	57
	Master (Percent)	5.77	14.29	14.55	14.04
	First Professional (Percent)	94.23	85.71	81.82	82.46
	Doctoral (Percent)	0.00	0.00	3.64	3.51
	Total of faculty members	78	78	85	84

Source: Statistic Reports, Evaluation and Planning Office, Central Office of the System, Inter American University of Puerto Rico, Annually.

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IAUPR-School of Law Enrollment Information

Total Enrollment		2015-16	2016-17	2017-18	2018-19
<i>Define as total of students enrolled in the academic program of the pursuing degree.</i>	J.D. Juris Doctor				
	Total Enrolled Students	774	776	759	699
	<i>Percent of enrolled students by academic load</i>				
	Full time	47.29	52.84	70.49	46.07
	Part time	52.71	47.16	29.51	53.79
	Full Time Equivalent (FTE)	701	702	708	669
	<i>Percent of enrolled students by gender</i>				
	Female enrolled students	57.11	58.51	60.74	60.23
	Male enrolled students	42.89	41.49	39.26	32.47
	<i>Percent of enrolled students by age group</i>				
	18 - 24 years	20.54	21.39	20.95	20.96
	25-34 years	55.43	55.80	56.65	55.96
	35-44 years	18.35	17.14	16.47	17.32
	45- older years	5.68	5.67	5.93	5.76
	<i>Percent of enrolled students by ethnicity or race</i>				
	Hispano/Latino	99.35	95.23	99.47	98.43
	White	0.00	0.00	0.40	0.43
	Black/African-American	0.00	0.00	0.00	0.57
	Other (Alaska, Hawaiian or Pacific Native, Two or more races or Unknown)	0.65	4.77	0.13	0.14
	LL.M. Master of Law in Litigation and Alternative Methods for Dispute Resolution				
	Total Enrolled Students	59	35	36	40
	<i>Percent of enrolled students by academic load</i>				
	Full time	10.17	25.71	22.22	0.00
	Part time	89.83	74.29	77.78	100.00
	Full Time Equivalent (FTE)	40	26	26	32
	<i>Percent of enrolled students by gender</i>				
	Female enrolled students	44.07	49.95	57.50	50.51
	Male enrolled students	55.93	50.05	42.50	49.49
	<i>Percent of enrolled students by age group</i>				
	25-34 years	42.37	45.71	38.89	42.33
	35-44 years	33.90	34.29	2.78	23.65
	45- older years	23.73	20.00	25.00	22.91
	<i>Percent of enrolled students by ethnicity or race</i>				
	Hispano/Latino	100.00	100.00	100.00	100.00
	LL.M. Master of Law in Notarial and Real States				
	Total Enrolled Students				17
	<i>Percent of enrolled students by academic load</i>				
	Part time				100.00
	Full Time Equivalent (FTE)				13
	<i>Percent of enrolled students by gender</i>				
	Female enrolled students				35.29
	Male enrolled students				64.71
<i>Percent of enrolled students by age group</i>					
45- older years				100.00	
<i>Percent of enrolled students by ethnicity or race</i>					
Hispano/Latino				100.00	
J.S.D. Doctor in Judicial Science					
Total Enrolled Students		2	4	6	
<i>Percent of full time students</i>		100.00	100.00	100.00	

Source: Statistic Reports, Evaluation and Planning Office, Central Office of the System, Inter American University of Puerto Rico, Annually; American Bar Association SECTION OF LEGAL EDUCATION:
<http://www.abarequireddisclosures.org/Disclosure509.aspx>.

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IAUPR-School of Law Enrollment Information

First Year Enrollment		2015-16	2016-17	2017-18	2018-19	
<i>Define as total of students enrolled for the first time in the academic program of the pursuing degree.</i>	J.D. Juris Doctor					
	Total Enrolled Students	168	151	155	162	
	<i>Percent of enrolled students by academic load</i>					
	Full time	57.74	60.93	60.65	64.20	
	Part time	42.26	39.07	39.35	35.80	
	<i>Percent of enrolled students by gender</i>					
	Female enrolled students	53.57	61.59	60.00	61.73	
	Male enrolled students	46.43	38.41	40.00	38.27	
	<i>Percent of enrolled students by ethnicity or race</i>					
	Hispano/Latino			97.78	96.91	
	White			1.67	0.62	
	Black/African-American			0.00	2.47	
	Other (Alaska, Hawaiian or Pacific Native, Two or more races or Unknown)			0.56	0.00	
	LL.M. Master of Law in Litigation and Alternative Methods for Dispute Resolution					
	Total Enrolled Students	11	15	14	22	
	<i>Percent of enrolled students by academic load</i>					
	Part time	100.00	100.00	100.00	100.00	
	<i>Percent of enrolled students by gender</i>					
	Female enrolled students	54.55	46.67	64.29	50.00	
	Male enrolled students	45.45	53.33	35.71	50.00	
	<i>Percent of enrolled students by ethnicity or race</i>					
	Hispano/Latino	100.00	100.00	100.00	90.91	
	LL.M. Master of Law in Notarial and Real States					
	Total Enrolled Students				17	
	<i>Percent of enrolled students by academic load</i>					
	Part time				100.00	
	<i>Percent of enrolled students by gender</i>					
Female enrolled students				35.29		
Male enrolled students				64.71		
<i>Percent of enrolled students by age group</i>						
45- older years				100.00		
<i>Percent of enrolled students by ethnicity or race</i>						
Hispano/Latino				100.00		
J.S.D. Doctor in Judicial Science						
Total Enrolled Students		2	2	2		
<i>Percent of full time students</i>		100.00	100.00	100.00		

Source: Statistic Reports, Evaluation and Planning Office, Central Office of the System, Inter American University of Puerto Rico, Annually; American Bar Association SECTION OF LEGAL EDUCATION: <http://www.abarequireddisclosures.org/Disclosure509.aspx>.

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IAUPR-School of Law Retention Information

First Year Retention Rates for:		2015-16	2016-17	2017-18	
<i>Define as percent of students of the same cohort enrolled in the following (second) academic year.</i>	J.D. Juris Doctor				
	Total enrolled students in original cohort	168	151	155	
	Total Enrolled Students in second year	151	139	144	
	<i>Percent of enrolled students by academic load</i>				
	Full time	87.63	93.48	90.43	
	Part time	12.37	6.52	9.57	
	<i>Percent of enrolled students by gender</i>				
	Female enrolled students	88.89	92.47	94.62	
	Male enrolled students	11.11	7.53	5.38	
	LL.M. Master of Law in Litigation and Alternative Methods for Dispute Resolution				
	Total enrolled students in original cohort	11	15	14	
	Total Enrolled Students in second year	10	12	9	
	<i>Percent of enrolled students by gender</i>				
	Female enrolled students	100.00	100.00	77.78	
Male enrolled students	0.00	0.00	22.22		

Source: Evaluation and Planning Office, Central Office of the System, Inter American University of Puerto Rico, Annually.

Regular Retention Rates for:	Original Cohort - First year	Second year	Third year	Fourth Year	Fifth year	Sixth year	
<i>Define as percent of students of the same cohort enrolled without interruption until earning the degree in 150% or less of the curricular granted time.</i>	J.D. Juris Doctor						
	2012-13 Baseline (First year students) Cohort, N=128 Retention	85.94	87.50	50.00	15.63	3.13	
	Attrition	14.06	12.50	18.75	21.88	23.47	
	2013-14 Baseline (First year students) Cohort, N=209 Retention	84.69	81.34	46.89	11.48	10.05	
	Attrition	15.31	18.66	22.97	24.88		
	2014-15 Baseline (First year students) Cohort, N=201 Retention	91.04	87.06	51.74	14.43		
	Attrition	8.96	12.94	16.42			
	2015-16 Baseline (First year students) Cohort, N=168 Retention	89.88	88.10	54.17			
	Attrition	10.12	11.90				
	2016-17 Baseline (First year students) Cohort, N=151 Retention	82.05	85.43				
	Attrition	7.95	14.57				
	LL.M. Master of Law in Litigation and Alternative Methods for Dispute Resolution						
	2014-15 Baseline (First year students) Cohort, N=29 Retention	86.21	3.45				
	Attrition	13.79	1.00				
	2015-16 Baseline (First year students) Cohort, N=11 Retention	90.91	0.00				
	Attrition	9.09	0.00				
	2016-17 Baseline (First year students) Cohort, N=15 Retention	80.00	20.00				
	Attrition	20.00	3.00				
	2017-18 Baseline (First year students) Cohort, N=14 Retention	64.29					
	Attrition	35.71					

Source: Evaluation and Planning Office, Central Office of the System, Inter American University of Puerto Rico, Annually.

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IAUPR-School of Law Graduation and Degrees Information

150 % Graduation Rates for Cohorts:		2012-13	2013-14	2014-15
<i>Defined as percent of students earning the degree in 150% or less of the curricular granted time.</i>	J.D. Juris Doctor			
	Total Enrolled Students	128	209	201
	<i>Percent of enrolled students by gender</i>			
	Female enrolled students	73.24	64.10	72.03
	Male enrolled students	26.76	35.90	27.97
	LL.M. Master of Law in Litigation and Alternative Methods for Dispute Resolution			
	Total Enrolled Students	29	11	15
	<i>Percent of enrolled students by gender</i>			
	Female enrolled students			57.14
	Male enrolled students			42.86

Source: Statistic Reports, Evaluation and Planning Office, Central Office of the System, Inter American University of Puerto Rico, Annually.

200 % Graduation Rates for Cohorts:		2011-12	2012-13	2013-14
<i>Defined as percent of students earning the degree in 200% or less of the curricular granted time.</i>	J.D. Juris Doctor			
	Total Enrolled Students	244	128	209
	<i>Percent of enrolled students by gender</i>			
	Female enrolled students	83.48	72.85	73.81
	Male enrolled students	16.52	27.15	26.19
	LL.M. Master of Law in Litigation and Alternative Methods for Dispute Resolution			
	Total Enrolled Students	27	29	11
	<i>Percent of enrolled students by gender</i>			
	Female enrolled students	83.33		
	Male enrolled students	16.67		

Source: Statistic Reports, Evaluation and Planning Office, Central Office of the System, Inter American University of Puerto Rico, Annually.

Degrees awarded		2014-15	2015-16	2016-17	2017-18
<i>Defined as total of awarded degrees at the end of the academic year.</i>	J.D. Juris Doctor				
	Total of students awarded	189	155	187	189
	<i>Percent of awarded students by gender</i>				
	Female Students	61.38	53.55	57.22	66.67
	Male Students	38.62	46.45	42.78	33.33
	Average graduation GPA	3.07	3.06	3.14	3.19
	LL.M. Litigation and Alternative Methods for Dispute Resolution				
	Total of students awarded	32	38	21	15
	<i>Percent of awarded students by gender</i>				
	Female Students	43.75	44.74	42.86	46.67
	Male Students	56.25	55.26	57.14	53.33
	Average graduation GPA	3.77	3.80	3.82	3.78

Source: Evaluation and Planning Office, Central Office of the System, Inter American University of Puerto Rico, Annually; American Bar Association SECTION OF LEGAL EDUCATION: <http://www.abarequireddisclosures.org/Disclosure509.aspx>.

Graduation Average GPA		2014-15	2015-16	2016-17	2017-18
<i>Defined as percent of graduates with GPA on the scales classification.</i>	J.D. Juris Doctor				
	Total of students awarded	189	155	187	189
	<i>Percent of GPA per range</i>				
	2.00-2.25	2.12	2.58	0.53	0.00
	2.26-2.50	5.29	4.52	2.67	0.53
	2.51-2.75	14.81	20.00	11.23	6.88
	2.76-3.00	21.16	15.48	18.18	20.63
	3.01-3.25	23.81	25.16	31.02	29.10
	3.26-3.50	18.52	19.35	22.46	23.28
	3.51-3.75	11.11	7.74	8.56	27.51
	3.76-4.00	3.17	5.16	5.35	6.35
	Average graduation GPA	3.07	3.06	3.14	3.19
	LL.M. Litigation and Alternative Methods for Dispute Resolution				
	Total of students awarded	32	38	21	15
	<i>Percent of GPA per range</i>				
	2.76-3.00	-	-	4.00	20.00
	3.01-3.25	-	2.63	33.33	73.33
	3.26-3.50	12.50	21.05	66.67	-
	3.51-3.75	6.25	71.05	-	-
	3.76-4.00	25.00	-	-	-
Average graduation GPA	3.77	3.80	3.82	3.78	

Source: Evaluation and Planning Office, Central Office of the System, Inter American University of Puerto Rico, Annually

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IAUPR-School of Law other Student Achievement Information

Bar pass rates (September)		2015	2016	2017
<i>Define as percent of alumni passing the legal Bar Examination (General or Notarial) on September of each year.</i>	J.D. Juris Doctor			
	Percentage of School of Law's aspirants passing the General Bar			
	First Takers	31.00	30.00	38.00
	Repeaters	34.00	36.00	35.00
	Total	32.00	33.00	37.00
	Percentage of School of Law's aspirants passing the Notarial Bar			
	First Takers	47.00	41.00	42.00
	Repeaters	63.00	73.00	62.00
	Total	51.00	49.00	61.00

Source: Puerto Rico Examination Board of the Supreme Court, annually.

Employment Summary		2015	2016	2017
	J.D. Juris Doctor			
	Employment Status (amount)	198	162	228
	<i>Percentage of employment by status</i>			
	Full time long term	46.97	41.36	43.42
	Full time short term	4.04	3.09	7.46
	Part time long term	5.05	7.41	3.07
	Part time short term	3.54	2.47	5.26
	Seeking	23.23	27.78	35.09
	Employment status unknown	15.66	4.32	0.00
	Other	1.52	12.96	5.70
	Employment type (amount)	118	88	135
	<i>Percentage of employment by type</i>			
	Law firms (Percentage)	25.42	30.68	22.96
	Business and industry (Percentage)	47.46	44.32	45.93
	Government (Percentage)	22.03	20.45	23.70
	Education (Percentage)	2.54	3.41	2.42
	Other (Percentage)	2.54	1.14	4.44
	Employment location (amount)	115	86.00	125
	<i>Percentage employment by location</i>			
	Puerto Rico (Percentage)	96.52	95.35	91.20
Out of Puerto Rico (Percentage)	3.48	4.65	8.80	

Source: American Bar Association SECTION OF LEGAL EDUCATION: <http://www.abarequireddisclosures.org/EmploymentOutcomes.aspx>.

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IAUPR-School of Law other Student Achievement Information

Student Learning Outcome		Alumni Survey				
<i>Define as percent of alumni from years 2015 through 2017 expressing that Juris Doctor program helped "much" in the development of the Student Learning Outcomes. S</i>						
Juris Doctor Students Learning Outcomes	Knowledge, Skills and Attitudes Assessed in 2017 Alumni Survey	2015 (N=29)	2016 (N=27)	2017 (N=23)	Change 2017 vs 2015	Average Percent of
1.1 Demonstrate knowledge of a chosen area of the law and the ability to acquire new knowledge and remain knowledgeable regarding the law as it stands at any time.	To learn how to keep knowledgeable about the legal discipline.	58.60	55.60	56.50	-2.10	56.90
1.2 Demonstrate developed skills of written argumentation including the ability to examine and critique the work of others and to communicate formally and informally with a wide range of people in relation to legal matters.	To communicate in writing accordantly with divers persons in a formal or informal fashion.	48.30	44.40	60.90	12.60	51.20
	To argument in writing, including analyze and critique others works.	48.30	48.10	60.90	12.60	52.43
1.3 Demonstrate oral presentation skills including the ability to present legal argument orally in a formal setting.	To communicate orally, including formal oral argumentations.	51.70	44.40	43.50	-8.20	46.53
1.4 Demonstrate an understanding of the Code of Professional Conduct for the legal profession; exhibit the highest standards of ethical conduct and a commitment to pro bono activity.	To keep professional ethics standards with clients, peers, other professionals, court and general public.	55.20	63.00	56.50	1.30	58.23
	To understand the Code of Ethics.	55.20	51.90	56.50	1.30	54.53
2.1 Demonstrate skills of analysis, critique, synthesis, and problem-solving and apply relevant legal principles.	To analyze, critique and synthesize problems.	44.80	51.90	60.90	16.10	52.53
	To obtain and analyze legal information and to report about the law in a rational manner.	58.60	63.00	60.90	2.30	60.83
	To analyze practical situation and offer solutions in the adequate legal contexts.	48.30	59.30	43.50	-4.80	50.37
2.2 Recognize and develop understanding of the way in which the law relates to and is dependent upon learning in many other disciplines.	To recognize and understand the relationships that might exist among different disciplines.	48.30	48.10	56.50	8.20	50.97
2.3 Review the law from a policy perspective to provide articulated views as to the manner in which the law might be improved.	To review the law from public policy perspectives in order to propose impartments.	41.40	33.30	52.20	10.80	42.30
3.1 Demonstrate computer technology skills including the ability to locate, screen and use legal information in a range of contexts.	To manage the technology including the search of legal information based on relevance, quality.	48.30	40.70	47.80	-0.50	45.60
	To localize, evaluate and use legal information based on its relevance.	55.80	51.90	43.50	-12.30	50.40
4.1 Compare the law with that of other jurisdictions and discuss how the understanding of the law can be improved by such comparisons.	To compare the law among jurisdictions and identify ways that differences might improve the local judicial system.	37.90	55.60	47.80	9.90	47.10
4.2 Engage in novel discussions regarding the nature, content, and direction of the law; the relationship between law and other aspects of society such as politics, ethics, and international relations.	To be active in the discussion of legal topics and its relation with other aspects of the society.	44.80	51.90	43.50	-1.30	46.73
5.1 Willingness to learn and aptitude toward continue learning; to appreciate that learning is continuous throughout life.	To develop attitude toward the lifelong learning.	58.60	63.00	56.50	-2.10	59.37
Average Perception of General SLO Development		50.26	51.63	52.99	2.74	51.63

Source: Planning, Evaluation and Development, School of Law, Inter American University of Puerto Rico, August 2017.

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IAUPR-School of Law other Student Achievement Information

Student Learning Outcome **2017 Active Students Survey**
Define as percent of active students (first, second and third year) expressing the Juris Doctor program is developing the Student Learning Outcomes.

Juris Doctor Students Learning Outcomes	Learning Competencies Assessed in 2017 Active Students Survey	"Well developed and full mastering" & "Developed or				Change 3rd vs 1st year
		Total	First year	Second Year	Third Year	
	Total of participant students	135	29	47	59	
1.1 Demonstrate knowledge of a chosen area of the law and the	To integrate legal theory and praxis	27.53	15.52	29.79	37.29	21.77
1.2 Demonstrate developed skills of written argumentation including	To communicate by writing	38.29	27.59	45.74	41.53	13.94
1.3 Demonstrate oral presentation skills including the ability to	To communicate orally	36.21	24.14	40.43	44.07	19.93
1.4 Demonstrate an understanding of the Code of Professional Conduct for the legal profession; exhibit the highest standards of	To conduct interview to gain relevant information	19.43	8.62	19.15	30.51	21.89
	To facilitate an negotiation among the legal parts	18.15	8.62	17.02	28.81	20.19
2.1 Demonstrate skills of analysis, critique, synthesis, and problem-solving and apply relevant legal principles.	To identify the facts in a situation	40.68	25.86	47.87	48.31	22.44
	To synthesize information.	35.22	27.59	41.84	36.23	8.65
	To solve problems or controversies	32.80	20.69	36.17	41.53	20.84
	To analyze critically the material assign in class	31.81	22.41	29.79	43.22	20.81
2.2 Recognize and develop understanding of the way in which the law relates to and is dependent upon learning in many other disciplines.	To evaluate, value, judge or critique the assign material	29.30	17.24	26.60	44.07	26.83
	To syntheses material in order to develop new ideas, hypothesis or	32.73	22.41	35.11	40.68	18.26
2.3 Review the law from a policy perspective to provide articulated	To analyze the legal information to develop a perspective	31.51	18.97	34.04	41.53	22.56
3.1 Demonstrate computer technology skills including the ability to locate, screen and use legal information in a range of contexts.	To search for information	36.01	27.59	37.23	43.22	15.63
	Use of technology	38.15	31.03	39.36	44.07	13.03
4.1 Compare the law with that of other jurisdictions and discuss how	To compare ideas and legal theories	27.77	5.17	42.55	35.59	30.42
4.2 Engage in novel discussions regarding the nature, content, and	To be emphatic facing sensitive topics as discrimination, gender,	34.87	25.86	32.98	45.76	19.90
5.1 Willingness to learn and aptitude toward continue learning; to	To develop social responsibility	37.36	29.31	36.17	46.61	17.30
	Average	32.28	21.78	34.68	40.40	18.62

Source: Planning, Evaluation and Development, School of Law, Inter American University of Puerto Rico, August 2017.

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IAUPR-School of Law other Student Achievement Information

Enrollment Management		Students Satisfaction Survey (Fall 2017, Spring 2018 and Fall 2018)				
<i>Define as percent of first year students expressing their satisfaction with the enrollment Management offices.</i>						
Percent of met services (3)	Fall 2017 (N=163)	Spring 2018 (N=27)	% Change Spring to Fall	Fall 2018 (N=131)	% Change Fall to Fall	
The services provided by the following offices:						
Admission	95.71	92.59	-3.12	99.24	3.53	
Financial aid	93.25	88.89	-4.36	91.60	-1.65	
Registrar	93.87	92.59	-1.28	90.00	-3.87	
Bursar	93.25	88.89	-4.36	90.84	-2.41	
The personal attention provided by the staff of the following offices:						
Admission	96.32	92.59	-3.73	96.95	0.63	
Financial aid	95.71	92.59	-3.12	90.08	-5.63	
Registrar	97.55	96.30	-1.25	91.60	-5.95	
Bursar	96.32	96.30	-0.02	93.13	-3.19	
The orientation offered by the Admissions Office provided clear information regarding all the admissions requirements and process.	89.57	92.59	3.02	88.55	-1.02	
The orientation offered by the Financial Aid Office provided clear information regarding all the financial aid available for you.	90.18	81.48	-8.70	81.68	-8.50	
The enrollment process was well organized.	90.80	85.19	-5.61	89.31	-1.49	
The enrollment process was easy.	93.25	85.19	-8.06	89.31	-3.94	
The options provided by the School of Law to pay the tuitions (on-site or internet) made the payment process easier.	88.96	92.59	3.63	90.08	1.12	
The offices' service hours were convenient.	93.87	96.30	2.43	85.50	-8.37	
Average	93.47	91.01	-2.47	90.56	-2.91	

Source: August 2017, February 2018 and August 2018, Admission Office