

**Inter American University of Puerto Rico
School of Law**

2018 MSCHE Student Achievements Dashboard

IAUPR-School of Law General Information	Private Non-Profit Law School	Admission terms:
	Academic Term: Semester, Summer	Juris Doctor: Fall and Spring
	New students application deadline :	Master of Law: Fall bi-annual
	Applications for Fall Term : May, 30	Doctor Judicial Science: Fall
	Applications for Spring Term: November, 30	Financial aid deadline: June, 30
	Application fee: \$63 nor refundable	Month the Law School confers degree: May

IAUPR-School of Law Basic Information

Tuition, fees, scholarships and other costs		2014-15	2015-16	2016-17
<i>Juris Doctor total credit hours required for degree: 92</i>	J.D. Juris Doctor			
<i>Total credits hours to be taken in required courses: 62</i>	Tuition and fee per academic year			
	Full time students	\$ 15,303	\$ 15,413	\$ 16,603
	Part time students	\$ 11,908	\$ 12,018	\$ 13,208
	Living expenses per academic year			
	Of campus	\$ 19,763	\$ 19,767	\$ 21,413
	At home	\$ 17,944	\$ 16,747	\$ 17,944
	Grants and Scholarships awarded			
	Total of students' applications	764	777	766
	Total of students receiving	38	42	66
	Less than half (Percent)	71.05	0.00	87.88
	Half to full (Percent)	23.68	26.19	12.12
	Full tuition (Percent)	5.26	73.81	0.00
	Conditional scholarships			
	Number entering	2	0	0
	Number reduced or eliminated	1	2	0
<i>Master of Law (Two programs) total credit hours required for degree: 24</i>	LL.M. Master of Law (Two programs)			
	Tuition and fee per academic year	\$ 16,570	\$ 16,570	\$ 16,570
<i>Doctor on Judicial Science total credit hours required for degree: 24</i>	J.S.D. Doctor in Judicial Science			
	Tuition and fee per academic year	\$ 5,667	\$ 5,667	\$ 5,667

Source: American Bar Association SECTION OF LEGAL EDUCATION: <http://www.abarequireddisclosures.org/Disclosure509.aspx>.

Faculty		2015-16	2016-17	2017-18	2018-19
	Full faculty ranks	26	29	30	27
	Professor (Percent)	57.69	58.62	56.67	62.96
	Associate (Percent)	23.08	20.69	26.67	29.63
	Assistant (Percent)	19.23	20.69	16.67	18.52
	Full time faculty degrees	26	29	30	27
	Master (Percent)	26.92	27.59	33.33	33.33
	First Professional (Percent)	30.77	27.59	13.33	11.11
	Doctoral (Percent)	42.31	44.83	53.33	55.56
	Part time faculty degrees	52	49	55	57
	Master (Percent)	5.77	14.29	14.55	14.04
	First Professional (Percent)	94.23	85.71	81.82	82.46
	Doctoral (Percent)	0.00	0.00	3.64	3.51
	Total of faculty members	78	78	85	84

IAUPR-School of Law Enrollment Information

Total Enrollment		2015-16	2016-17	2017-18	2018-19
<i>Define as total of students enrolled in the academic program of the pursuing degree.</i>	J.D. Juris Doctor				
	Total Enrolled Students	774	776	759	699
	<i>Percent of enrolled students by academic load</i>				
	Full time	47.29	52.84	70.49	46.07
	Part time	52.71	47.16	29.51	53.79
	<i>Full Time Equivalent (FTE)</i>	701	702	708	669
	<i>Percent of enrolled students by gender</i>				
	Female enrolled students	57.11	58.51	60.74	60.23
	Male enrolled students	42.89	41.49	39.26	32.47
	<i>Percent of enrolled students by age group</i>				
	18 - 24 years	20.54	21.39	20.95	20.96
	25-34 years	55.43	55.80	56.65	55.96
	35-44 years	18.35	17.14	16.47	17.32
	45- older years	5.68	5.67	5.93	5.76
	<i>Percent of enrolled students by ethnicity or race</i>				
	Hispano/Latino	99.35	95.23	99.47	98.43
	White	0.00	0.00	0.40	0.43
	Black/African-American	0.00	0.00	0.00	0.57
	Other (Alaska, Hawaiian or Pacific Native, Two or more races or Unknown)	0.65	4.77	0.13	0.14
	LL.M. Master of Law in Litigation and Alternative Methods for Dispute Resolution				
	Total Enrolled Students	59	35	36	40
	<i>Percent of enrolled students by academic load</i>				
	Full time	10.17	25.71	22.22	0.00
	Part time	89.83	74.29	77.78	100.00
	<i>Full Time Equivalent (FTE)</i>	40	26	26	32
	<i>Percent of enrolled students by gender</i>				
	Female enrolled students	44.07	49.95	57.50	50.51
	Male enrolled students	55.93	50.05	42.50	49.49
	<i>Percent of enrolled students by age group</i>				
	25-34 years	42.37	45.71	38.89	42.33
	35-44 years	33.90	34.29	2.78	23.65
	45- older years	23.73	20.00	25.00	22.91
	<i>Percent of enrolled students by ethnicity or race</i>				
	Hispano/Latino	100.00	100.00	100.00	100.00
	LL.M. Master of Law in Notarial and Real States				
	Total Enrolled Students				17
	<i>Percent of enrolled students by academic load</i>				
	Part time				100.00
	<i>Full Time Equivalent (FTE)</i>				13
	<i>Percent of enrolled students by gender</i>				
	Female enrolled students				35.29
	Male enrolled students				64.71
	<i>Percent of enrolled students by age group</i>				
	45- older years				100.00
	<i>Percent of enrolled students by ethnicity or race</i>				
Hispano/Latino				100.00	
J.S.D. Doctor in Judicial Science					

Total Enrolled Students	2	4	6
<i>Percent of full time students</i>	100.00	100.00	100.00

Source: Statistic Reports, Evaluation and Planning Office, Central Office of the System, Inter American University of Puerto Rico, Annually; American Bar Association SECTION OF LEGAL EDUCATION:
<http://www.abarequireddisclosures.org/Disclosure509.aspx>.

First Year Enrollment	2015-16	2016-17	2017-18	2018-19
<i>Define as total of students enrolled for the first time in the academic program of the pursuing degree.</i>				
J.D. Juris Doctor				
Total Enrolled Students	175	156	180	161
<i>Percent of enrolled students by academic load</i>				
Full time				63.35
Part time				36.65
<i>Percent of enrolled students by gender</i>				
Female enrolled students				60.87
Male enrolled students				39.13
<i>Percent of enrolled students by age group</i>				
18 - 24 years				
25-34 years				
35-44 years				
45- older years				
<i>Percent of enrolled students by ethnicity or race</i>				
Hispano/Latino			97.78	96.89
White			1.67	0.62
Black/African-American			0.00	2.48
Other (Alaska, Hawaiian or Pacific Native, Two or more races or Unknown)			0.56	0.00
LL.M. Master of Law in Litigation and Alternative Methods for Dispute Resolution				
Total Enrolled Students	13	13	12	20
<i>Percent of enrolled students by academic load</i>				
Part time	100.00	100.00	100.00	100.00
<i>Percent of enrolled students by gender</i>				
Female enrolled students				50.00
Male enrolled students				50.00
<i>Percent of enrolled students by age group</i>				
25-34 years				
35-44 years				
45- older years				
<i>Percent of enrolled students by ethnicity or race</i>				
Hispano/Latino	100.00	100.00	100.00	100.00
LL.M. Master of Law in Notarial and Real States				
Total Enrolled Students				17
<i>Percent of enrolled students by academic load</i>				
Part time				100.00
<i>Percent of enrolled students by gender</i>				
Female enrolled students				35.29
Male enrolled students				64.71
<i>Percent of enrolled students by age group</i>				
45- older years				100.00
<i>Percent of enrolled students by ethnicity or race</i>				
Hispano/Latino				100.00
J.S.D. Doctor in Judicial Science				
Total Enrolled Students	2	2	2	
<i>Percent of full time students</i>	100.00	100.00	100.00	

First Year Retention Rates for:		2014-15	2015-16	2016-17	
<i>Define as percent of students of the same cohort enrolled in the following (second) academic year.</i>	J.D. Juris Doctor				
	Total enrolled students in original cohort				
	Total Enrolled Students in second year	0	0	0	
	<i>Percent of enrolled students by academic load</i>				
	Full time	0.00	0.00	0.00	
	Part time	0.00	0.00	0.00	
	<i>Percent of enrolled students by gender</i>				
	Female enrolled students	0.00	0.00	0.00	
	Male enrolled students	0.00	0.00	0.00	
	<i>Percent of enrolled students by age group</i>				
	18 - 24 years				
	25-34 years				
	35-44 years				
	45- older years				
	<i>Percent of enrolled students by ethnicity or race</i>				
	Hispano/Latino				
	White				
	Black/African-American				
	Other (Alaska, Hawaiian or Pacific Native, Two or more races or Unknown)				
	LL.M. Master of Law in Litigation and Alternative Methods for Dispute Resolution				
	Total enrolled students in original cohort				
	Total Enrolled Students in second year	0	0	0	
	<i>Percent of enrolled students by gender</i>				
	Female enrolled students	0.00	0.00	0.00	
	Male enrolled students	0.00	0.00	0.00	

Source: Evaluation and Planning Office, Central Office of the System, Inter American University of Puerto Rico, Annually.

Regular Retention Rates for:	Original Cohort - First year	Second year	Third year	Fourth Year	Fifth year	Sixth year	
<i>Define as percent of students of the same cohort enrolled without interruption until earning the degree in 150% or less of the curricular granted time.</i>	J.D. Juris Doctor						
	2012-13 Baseline (First year students) Cohort, N=128 Retention	87.50	86.72	50.00	16.41		
	Attrition	12.50	13.28	50.00	83.59		
	2013-14 Baseline (First year students) Cohort, N=212 Retention	82.55	75.94	44.81			
	Attrition	17.45	24.06	55.19	100.00		
	2014-15 Baseline (First year students) Cohort, N=201 Retention	90.05	77.11				
	Attrition	9.95	22.89	100.00	100.00		
	2015-16 Baseline (First year students) Cohort, N=179 Retention	89.94					
	Attrition	10.06	100.00	100.00	100.00		
	2016-17 Baseline (First year students) Cohort, N=150 Retention						
	Attrition	100.00	100.00	100.00	100.00		
	2017-18 Baseline (First year students) Cohort, N=138 Retention						
	Attrition	100.00	100.00	100.00	100.00		
	LL.M. Master of Law in Litigation and Alternative Methods for Dispute Resolution						
	2014-15 Baseline (First year students) Cohort, N=___ Retention						
	Attrition	100.00	100.00	100.00			
	2015-16 Baseline (First year students) Cohort, N=___ Retention						
	Attrition	100.00	100.00	100.00			
2016-17 Baseline (First year students) Cohort, N=___ Retention							

	Attrition	100.00	100.00	100.00
2017-18 Baseline (First year students) Cohort, N=	Retention			
	Attrition	100.00	100.00	100.00

Source: Evaluation and Planning Office, Central Office of the System, Inter American University of Puerto Rico, Annually.

IAUPR-School of Law Graduation and Degrees Information

150 % Graduation Rates for Cohorts:		2012-13	2013-14	2014-15
<i>Defined as percent of students earning the degree in 150% or less of the curricular granted time.</i>	J.D. Juris Doctor			
	Total Enrolled Students	#DIV/0!	#DIV/0!	#DIV/0!
	<i>Percent of enrolled students by gender</i>			
	Female enrolled students	#DIV/0!	#DIV/0!	#DIV/0!
	Male enrolled students	#DIV/0!	#DIV/0!	#DIV/0!
	<i>Percent of enrolled students by ethnicity or race</i>			
	Hispano/Latino			
	White			
	Black/African-American			
	Other (Alaska, Hawaiian or Pacific Native, Two or more races or Unknown)			
	LL.M. Master of Law in Litigation and Alternative Methods for Dispute Resolution	2014-15	2015-16	2016-17
	Total Enrolled Students	#DIV/0!	0.00	0.00
	<i>Percent of enrolled students by gender</i>			
	Female enrolled students	#DIV/0!	#DIV/0!	#DIV/0!
	Male enrolled students	#DIV/0!	#DIV/0!	#DIV/0!
	<i>Percent of enrolled students by ethnicity or race</i>			
	Hispano/Latino			
	White			
	Black/African-American			
Other (Alaska, Hawaiian or Pacific Native, Two or more races or Unknown)				

Source: Statistic Reports, Evaluation and Planning Office, Central Office of the System, Inter American University of Puerto Rico, Annually.

200 % Graduation Rates for Cohorts:		2011-12	2012-13	2013-14
<i>Defined as percent of students earning the degree in 200% or less of the curricular granted time.</i>	J.D. Juris Doctor			
	Total Enrolled Students	#DIV/0!	#DIV/0!	#DIV/0!
	<i>Percent of enrolled students by gender</i>			
	Female enrolled students	#DIV/0!	#DIV/0!	#DIV/0!
	Male enrolled students	#DIV/0!	#DIV/0!	#DIV/0!
	<i>Percent of enrolled students by ethnicity or race</i>			
	Hispano/Latino			
	White			
	Black/African-American			
	Other (Alaska, Hawaiian or Pacific Native, Two or more races or Unknown)			
	LL.M. Master of Law in Litigation and Alternative Methods for Dispute Resolution	2015-16	2016-17	2017-18
	Total Enrolled Students	#DIV/0!	#DIV/0!	#DIV/0!
	<i>Percent of enrolled students by gender</i>			
	Female enrolled students	#DIV/0!	#DIV/0!	#DIV/0!
	Male enrolled students	#DIV/0!	#DIV/0!	#DIV/0!
	<i>Percent of enrolled students by ethnicity or race</i>			
	Hispano/Latino			
	White			
	Black/African-American			
Other (Alaska, Hawaiian or Pacific Native, Two or more races or Unknown)				

Degrees awarded		2014-15	2015-16	2016-17	2017-18
Defined as total of awarded degrees at the end of the academic year.	J.D. Juris Doctor				
	Total of students awarded	189	155	187	208
	<i>Percent of awarded students by gender</i>				
	Female Students	61.38	53.55	57.22	60.58
	Male Students	38.62	46.45	42.78	44.23
	<i>Average graduation GPA</i>	3.07	3.06	3.14	3.19
	LL.M. Litigation and Alternative Methods for Dispute Resolution				
	Total of students awarded	32	38	21	19
	<i>Percent of awarded students by gender</i>				
	Female Students	43.75	44.74	42.86	36.84
	Male Students	56.25	55.26	57.14	63.16
	<i>Average graduation GPA</i>	3.77	3.80	3.82	3.78

Source: Evaluation and Planning Office, Central Office of the System, Inter American University of Puerto Rico, Annually; American Bar Association SECTION OF LEGAL EDUCATION: <http://www.abarequireddisclosures.org/Disclosure509.aspx>.

Graduation Average GPA		2014-15	2015-16	2016-17	2017-18
Defined as percent of graduates with GPA on the scales classification.	J.D. Juris Doctor				
	Total of students awarded	189	155	187	208
	<i>Percent of GPA per range</i>				
	2.00-2.25	0.00	0.00	0.00	0.00
	2.26-2.50	0.00	0.00	0.00	0.00
	2.51-2.75	0.00	0.00	0.00	0.00
	2.76-3.00	0.00	0.00	0.00	0.00
	3.01-3.25	0.00	0.00	0.00	0.00
	3.26-3.50	0.00	0.00	0.00	0.00
	3.51-3.75	0.00	0.00	0.00	0.00
	3.76-4.00	0.00	0.00	0.00	0.00
	<i>Average graduation GPA</i>	3.07	3.06	3.14	3.19
	LL.M. Litigation and Alternative Methods for Dispute Resolution				
	Total of students awarded	32	38	21	19
	<i>Percent of awarded students by gender</i>				
	2.76-3.00	0.00	0.00	0.00	0.00
	3.01-3.25	0.00	0.00	0.00	0.00
	3.26-3.50	0.00	0.00	0.00	0.00
	3.51-3.75	0.00	0.00	0.00	0.00
	3.76-4.00	0.00	0.00	0.00	0.00
<i>Average graduation GPA</i>	3.77	3.80	3.82	3.78	

Source: Evaluation and Planning Office, Central Office of the System, Inter American University of Puerto Rico, Annually

IAUPR-School of Law other Student Achievement Information

Bar pass rates (September)		2015	2016	2017
Define as percent of alumni passing the legal Bar Examination (General or Notarial) on September of each year.	J.D. Juris Doctor			
	Percentage of School of Law's aspirants passing the General Bar			
	First Takers	31.00	30.00	38.00
	Repeaters	34.00	36.00	35.00
	Total	32.00	33.00	37.00
	Percentage of School of Law's aspirants passing the Notarial Bar			
	First Takers	47.00	41.00	42.00

Repeaters	63.00	73.00	62.00
Total	51.00	49.00	61.00

Source: Puerto Rico Examination Board of the Supreme Court, annually.

Employment Summary		2015	2016	2017
J.D. Juris Doctor				
Employment Status (amount)		198	162	228
<i>Percentage of employment by status</i>				
Full time long term		46.97	41.36	43.42
Full time short term		4.04	3.09	7.46
Part time long term		5.05	7.41	3.07
Part time short term		3.54	2.47	5.26
Seeking		23.23	27.78	35.09
Employment status unknown		15.66	4.32	0.00
Other		1.52	12.96	5.70
Employment type (amount)		118	88	135
<i>Percentage of employment by type</i>				
Law firms (Percentage)		25.42	30.68	22.96
Business and industry (Percentage)		47.46	44.32	45.93
Government (Percentage)		22.03	20.45	23.70
Education (Percentage)		2.54	3.41	2.42
Other (Percentage)		2.54	1.14	4.44
Employment location (amount)		115	86.00	125
<i>Percentage employment by location</i>				
Puerto Rico (Percentage)		96.52	95.35	91.20
Out of Puerto Rico (Percentage)		3.48	4.65	8.80

Source: American Bar Association SECTION OF LEGAL EDUCATION: <http://www.abarequireddisclosures.org/EmploymentOutcomes.aspx>.

Student Learning Outcome		Alumni Survey				
		<i>Define as percent of alumni from years 2015 through 2017 expressing that Juris Doctor program helped "much" in the development of the Student Learning Outcomes. S</i>				
Juris Doctor Students Learning Outcomes	Knowledge, Skills and Attitudes Assessed in 2017 Alumni Survey	2015	2016	2017	Change 2017 vs 2015	Average Percent of
		(N=29)	(N=27)	(N=23)		
1.1 Demonstrate knowledge of a chosen area of the law and the ability to acquire new knowledge and remain knowledgeable regarding the law as it stands at any time.	To learn how to keep knowledgeable about the legal discipline.	58.60	55.60	56.50	-2.10	56.90
1.2 Demonstrate developed skills of written argumentation including the ability to examine and critique the work of others and to communicate formally and informally with a wide range of people in relation to legal matters.	To communicate in writing accordantly with divers persons in a formal or informal fashion.	48.30	44.40	60.90	12.60	51.20
	To argument in writing, including analyze and critique others works.	48.30	48.10	60.90	12.60	52.43
1.3 Demonstrate oral presentation skills including the ability to present legal argument orally in a formal setting.	To communicate orally, including formal oral argumentations.	51.70	44.40	43.50	-8.20	46.53
1.4 Demonstrate an understanding of the Code of Professional Conduct for the legal profession; exhibit the highest standards of ethical conduct and a commitment to pro bono activity.	To keep professional ethics standards with clients, peers, other professionals, court and general public.	55.20	63.00	56.50	1.30	58.23
	To understand the Code of Ethics.	55.20	51.90	56.50	1.30	54.53
2.1 Demonstrate skills of analysis, critique, synthesis, and problem-solving and apply relevant legal principles.	To analyze, critique and synthesize problems.	44.80	51.90	60.90	16.10	52.53
	To obtain and analyze legal information and to report about the law in a rational manner.	58.60	63.00	60.90	2.30	60.83
	To analyze practical situation and offer solutions in the adequate legal contexts.	48.30	59.30	43.50	-4.80	50.37

2.2 Recognize and develop understanding of the way in which the law relates to and is dependent upon learning in many other disciplines.	To recognize and understand the relationships that might exist among different disciplines.	48.30	48.10	56.50	8.20	50.97
2.3 Review the law from a policy perspective to provide articulated views as to the manner in which the law might be improved.	To review the law from public policy perspectives in order to propose impartments.	41.40	33.30	52.20	10.80	42.30
3.1 Demonstrate computer technology skills including the ability to locate, screen and use legal information in a range of contexts.	To manage the technology including the search of legal information based on relevance, quality.	48.30	40.70	47.80	-0.50	45.60
	To localize, evaluate and use legal information based on its relevance.	55.80	51.90	43.50	-12.30	50.40
4.1 Compare the law with that of other jurisdictions and discuss how the understanding of the law can be improved by such comparisons.	To compare the law among jurisdictions and identify ways that differences might improve the local judicial system.	37.90	55.60	47.80	9.90	47.10
4.2 Engage in novel discussions regarding the nature, content, and direction of the law; the relationship between law and other aspects of society such as politics, ethics, and international relations.	To be active in the discussion of legal topics and its relation with other aspects of the society.	44.80	51.90	43.50	-1.30	46.73
5.1 Willingness to learn and aptitude toward continue learning; to appreciate that learning is continuous throughout life.	To develop attitude toward the lifelong learning.	58.60	63.00	56.50	-2.10	59.37
Average Perception of General SLO Development		50.26	51.63	52.99	2.74	51.63

Source: Planning, Evaluation and Development, School of Law, Inter American University of Puerto Rico, August 2017.

2017 Active Students Survey

Define as percent of active students (first, second and third year) expressing the Juris Doctor program is developing the Student Learning Outcomes.

Juris Doctor Students Learning Outcomes	Learning Competencies Assessed in 2017 Active Students Survey	"Well developed and full mastering" & "Developed or				Change 3rd vs 1st year
		Total	First year	Second Year	Third Year	
Total of participant students		135	29	47	59	
1.1 Demonstrate knowledge of a chosen area of the law and the ability to acquire new knowledge and remain knowledgeable regarding the law as it stands at any time.	To integrate legal theory and praxis	27.53	15.52	29.79	37.29	21.77
1.2 Demonstrate developed skills of written argumentation including the ability to examine and critique the work of others and to communicate formally and informally with a wide range of people in relation to legal matters.	To communicate by writing	38.29	27.59	45.74	41.53	13.94
1.3 Demonstrate oral presentation skills including the ability to present legal argument orally in a formal setting.	To communicate orally	36.21	24.14	40.43	44.07	19.93
1.4 Demonstrate an understanding of the Code of Professional Conduct for the legal profession; exhibit the highest standards of ethical conduct and a commitment to pro bono activity.	To conduct interview to gain relevant information	19.43	8.62	19.15	30.51	21.89
	To facilitate an negotiation among the legal parts	18.15	8.62	17.02	28.81	20.19
2.1 Demonstrate skills of analysis, critique, synthesis, and problem-solving and apply relevant legal principles.	To identify the facts in a situation	40.68	25.86	47.87	48.31	22.44
	To synthetize information.	35.22	27.59	41.84	36.23	8.65
	To solve problems or controversies	32.80	20.69	36.17	41.53	20.84
	To analyze critically the material assign in class	31.81	22.41	29.79	43.22	20.81
2.2 Recognize and develop understanding of the way in which the law relates to and is dependent upon learning in many other disciplines.	To evaluate, value, judge or critique the assign material	29.30	17.24	26.60	44.07	26.83
	To syntheses material in order to develop new ideas, hypothesis or thesis	32.73	22.41	35.11	40.68	18.26
2.3 Review the law from a policy perspective to provide articulated views as to the manner in which the law might be improved.	To analyze the legal information to develop a perspective	31.51	18.97	34.04	41.53	22.56

3.1 Demonstrate computer technology skills including the ability to locate, screen and use legal information in a range of contexts.	To search for information	36.01	27.59	37.23	43.22	15.63
	Use of technology	38.15	31.03	39.36	44.07	13.03
4.1 Compare the law with that of other jurisdictions and discuss how the understanding of the law can be improved by such comparisons.	To compare ideas and legal theories	27.77	5.17	42.55	35.59	30.42
4.2 Engage in novel discussions regarding the nature, content, and direction of the law; the relationship between law and other aspects of society such as politics, ethics, and international relations.	To be emphatic facing sensitive topics as discrimination, gender, immigrants...	34.87	25.86	32.98	45.76	19.90
5.1 Willingness to learn and aptitude toward continue learning; to appreciate that learning is continuous throughout life.	To develop social responsibility	37.36	29.31	36.17	46.61	17.30
	Average	32.28	21.78	34.68	40.40	18.62

Source: Planning, Evaluation and Development, School of Law, Inter American University of Puerto Rico, August 2017.

Enrollment Management		Students Satisfaction Survey (Fall 2017, Spring 2018 and Fall 2018)				
<i>Define as percent of first year students expressing their satisfaction with the enrollment Management offices.</i>						
Percent of met services (3)		Fall 2017 (N=163)	Spring 2018 (N=27)	% Change Spring to Fall	Fall 2018 (N=131)	% Change Fall to Fall
The services provided by the following offices:						
Admission		95.71	92.59	-3.12	99.24	3.53
Financial aid		93.25	88.89	-4.36	91.60	-1.65
Registrar		93.87	92.59	-1.28	90.00	-3.87
Bursar		93.25	88.89	-4.36	90.84	-2.41
The personal attention provided by the staff of the following offices:						
Admission		96.32	92.59	-3.73	96.95	0.63
Financial aid		95.71	92.59	-3.12	90.08	-5.63
Registrar		97.55	96.30	-1.25	91.60	-5.95
Bursar		96.32	96.30	-0.02	93.13	-3.19
The orientation offered by the Admissions Office provided clear information regarding all the admissions requirements and process.		89.57	92.59	3.02	88.55	-1.02
The orientation offered by the Financial Aid Office provided clear information regarding all the financial aid available for you.		90.18	81.48	-8.70	81.68	-8.50
The enrollment process was well organized.		90.80	85.19	-5.61	89.31	-1.49
The enrollment process was easy.		93.25	85.19	-8.06	89.31	-3.94
The options provided by the School of Law to pay the tuitions (on-site or internet) made the payment process easier.		88.96	92.59	3.63	90.08	1.12
The offices' service hours were convenient.		93.87	96.30	2.43	85.50	-8.37
Average		93.47	91.01	-2.47	90.56	-2.91

Source; August 2017, February 2018 and August 2018, Admission Office